

Notification of Data Security Incident

[**April 8, 2022 – updated October 14, 2022**] – On February 8, 2022, Lifespire Services, Inc. experienced an incident that affected some of our computer systems. Upon discovery, we immediately suspended our network and engaged a third-party computer forensics firm to investigate the incident. Our investigation confirmed that a limited amount of information may have been accessed between January 14, 2022, and February 8, 2022.

Following a thorough analysis, on October 7, 2022, our investigation determined that the potentially affected information included names, addresses, Social Security numbers, dates of birth, driver's license numbers, passport numbers, bank account information, credit card information, medical diagnosis/treatment information, Medicare/Medicaid numbers, and health insurance information.

In response to this incident, we reviewed our policies and procedures related to network security. Additionally, although we have no evidence of misuse of information as a result of this incident, we encourage potentially impacted individuals to enroll in complimentary credit monitoring and identity protection services we are making available.

To obtain more information about this incident or enroll in the credit monitoring and identity protection services, individuals should contact Lifespire's dedicated assistance line at 1-833-814-1694, Monday – Friday 9:00am -5:00pm ET (except U.S. holidays). Individuals may also write to Lifespire at 1 Whitehall Street, 9th floor New York, New York 10004. Attn: Brian Boehm – Director of Corporate Compliance. Individuals are encouraged to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Individuals may also place a fraud alert or credit freeze by contacting the credit reporting agencies: TransUnion 1-800-680-7289, P.O. Box 2000 Chester, PA 19016, transunion.com; Experian 1-888-397-3742, P.O. Box 9554 Allen, TX 75013, experian.com; Equifax 1-888-298-0045, P.O. Box 105069 Atlanta, GA 30348, equifax.com. Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission ("FTC"), or their state Attorney General. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.